



Appendix C: xAL Standard

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xAL Standard

1.1 Overview

The goal of eXtensible Address Language (xAL) is to represent an Address component in XML format such that it is vendor neutral, application independent, global and open. It has been developed by the Organization for the Advancement of Structured Information Standards (OASIS). xAL defines a hierarchy of address components that can be easily extended by adding application specific elements. Thus, any CRM, Data Quality, Data Warehousing or Postal Services application can use xAL or parts of it to represent international addresses in a common standard format.

xAL strives to handle addresses considering the following factors:

- 241+ countries
- 5000+ languages
- 130+ address formats

1.2 Design Considerations

xAL has adopted a hierarchical model to represent an address component. For example, an address in xAL is represented where by a country has states or provinces, a state has cities, a city has streets etc. Since the goal of the standard is flexibility, it is quite expansive and allows implementers a vast range of choices regarding address representation.

All elements within the schema are declared globally to facilitate reuse by other schemas, and most elements can include child elements and attributes from other namespaces.

1.3 xAL Components

These are the main components that make up the xAL address definition.

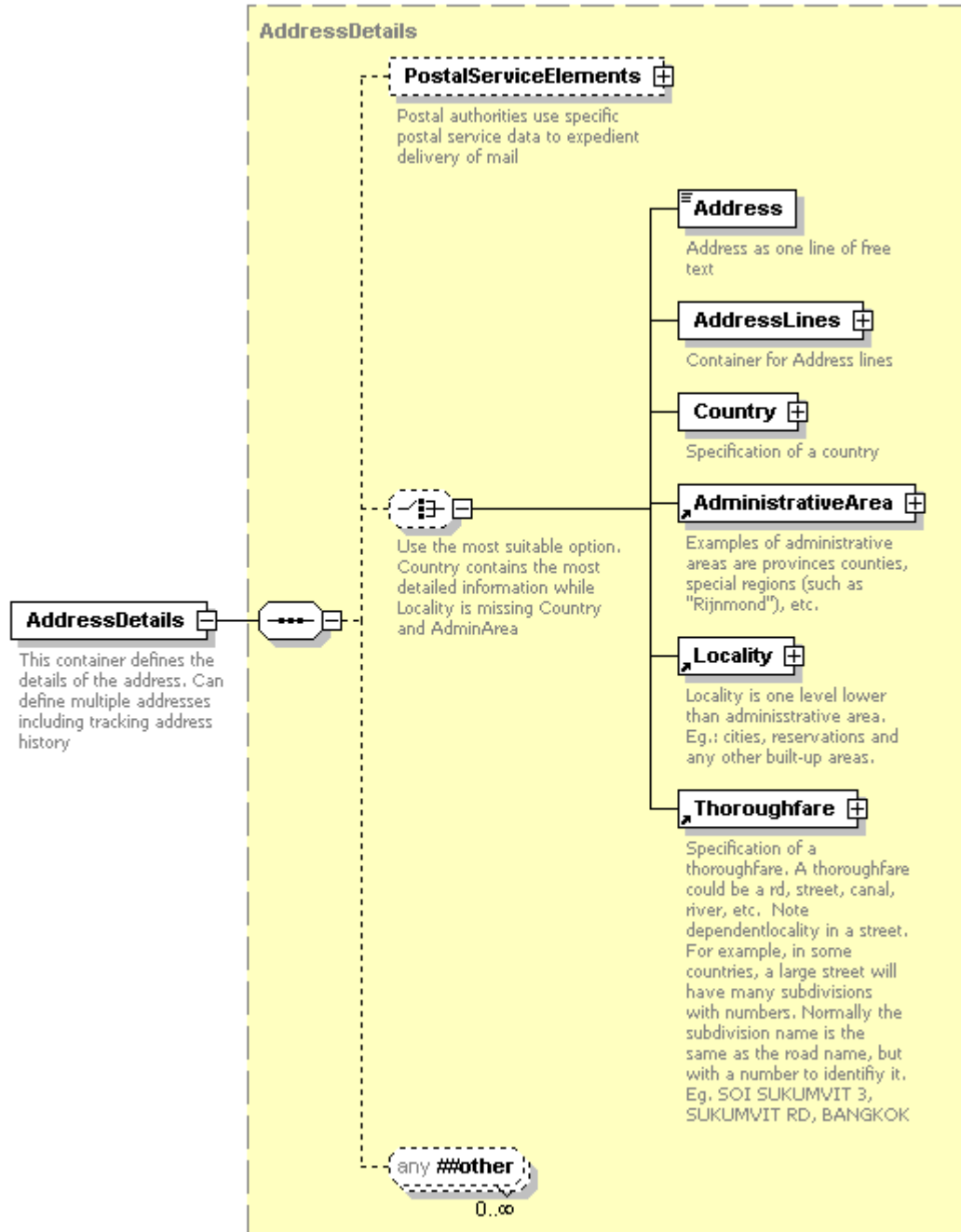
xAL

This is the root element that contains one or more AddressDetails elements.



AddressDetails

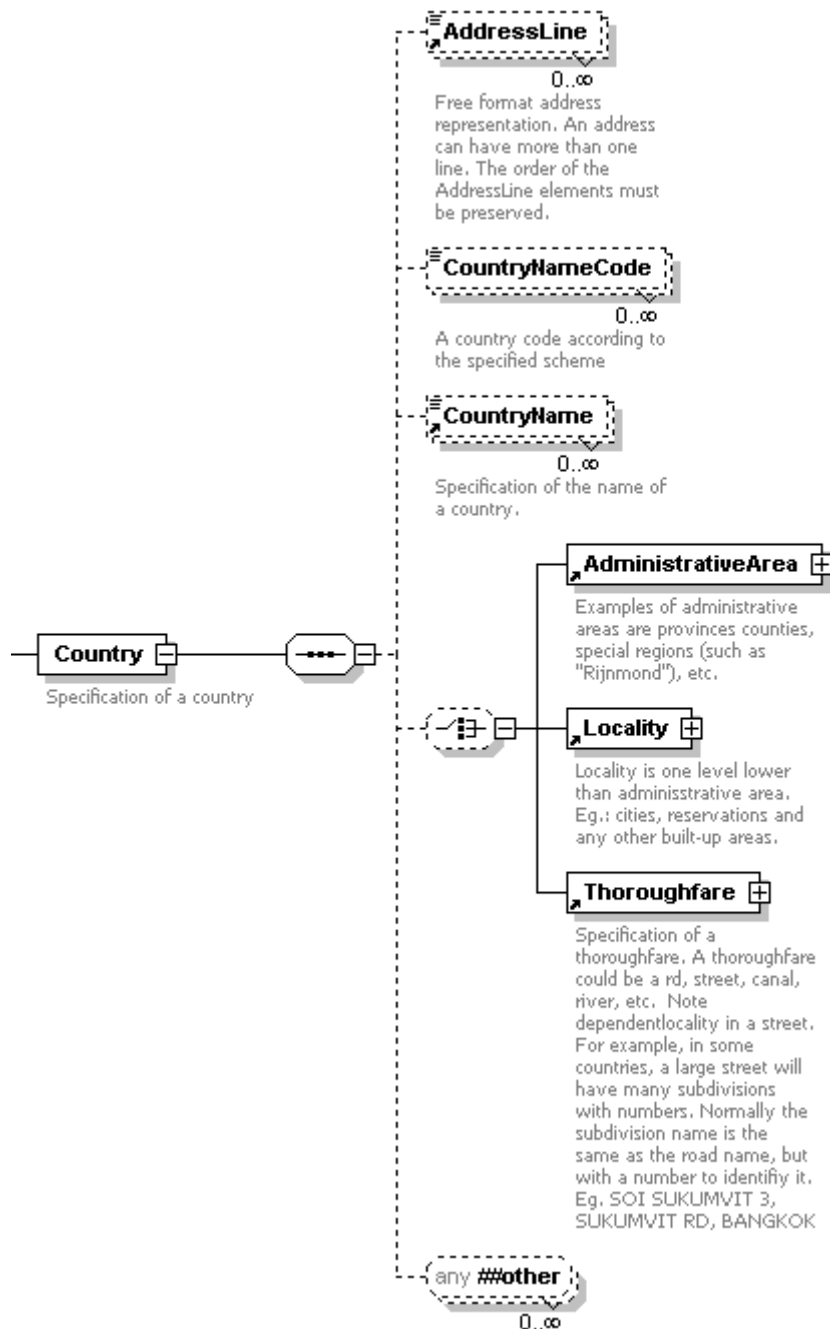
The AddressDetails element is the main container for address components and consists of an optional choice between Country, AdministrativeArea, Locality or Thoroughfare element.





Country

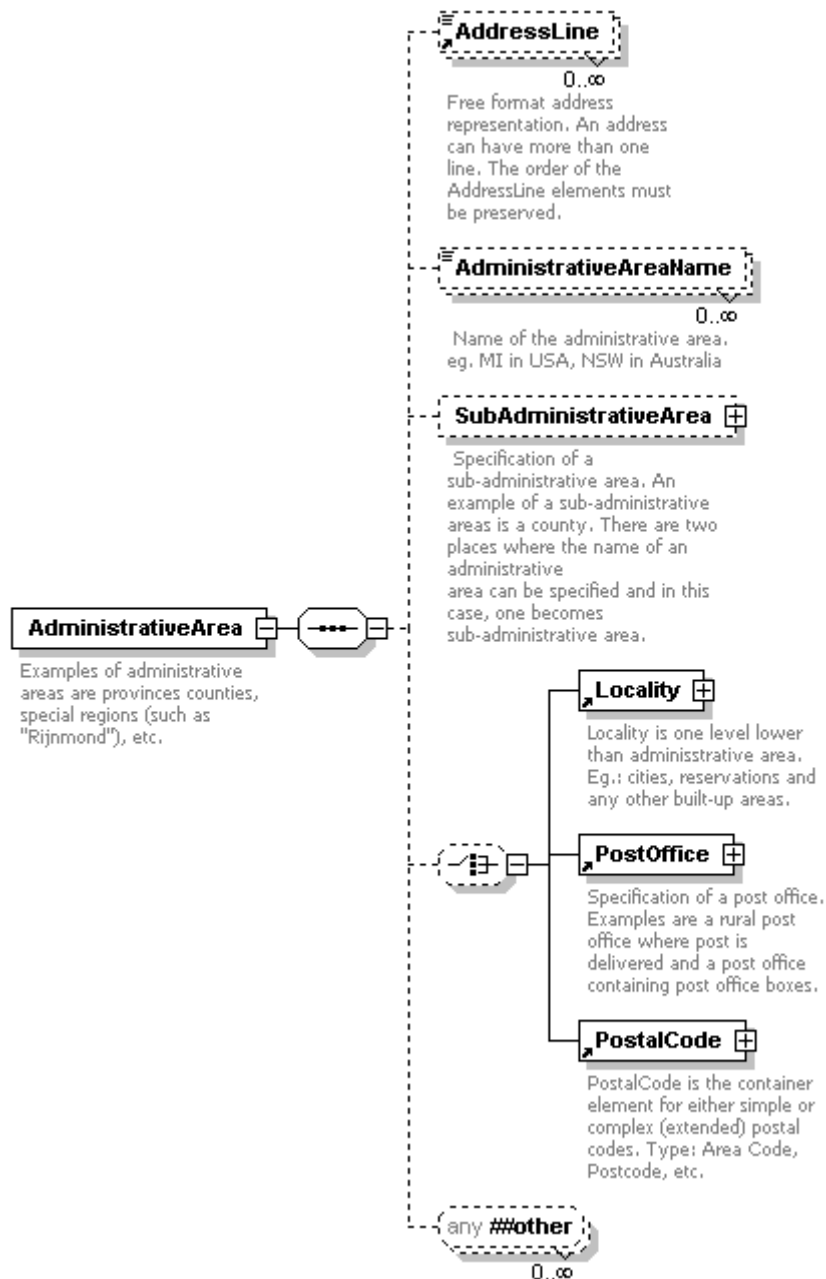
The Country element optionally consists of CountryNameCode, CountryName, and a choice to nest an AdministrativeArea, Locality or Thoroughfare within.





AdministrativeArea

The AdministrativeArea element is generally used to represent large regions of a country such as state, province, municipality etc. It optionally contains an AdministrativeAreaName, SubAdministrativeArea and a choice between Locality, PostOffice and PostalCode.



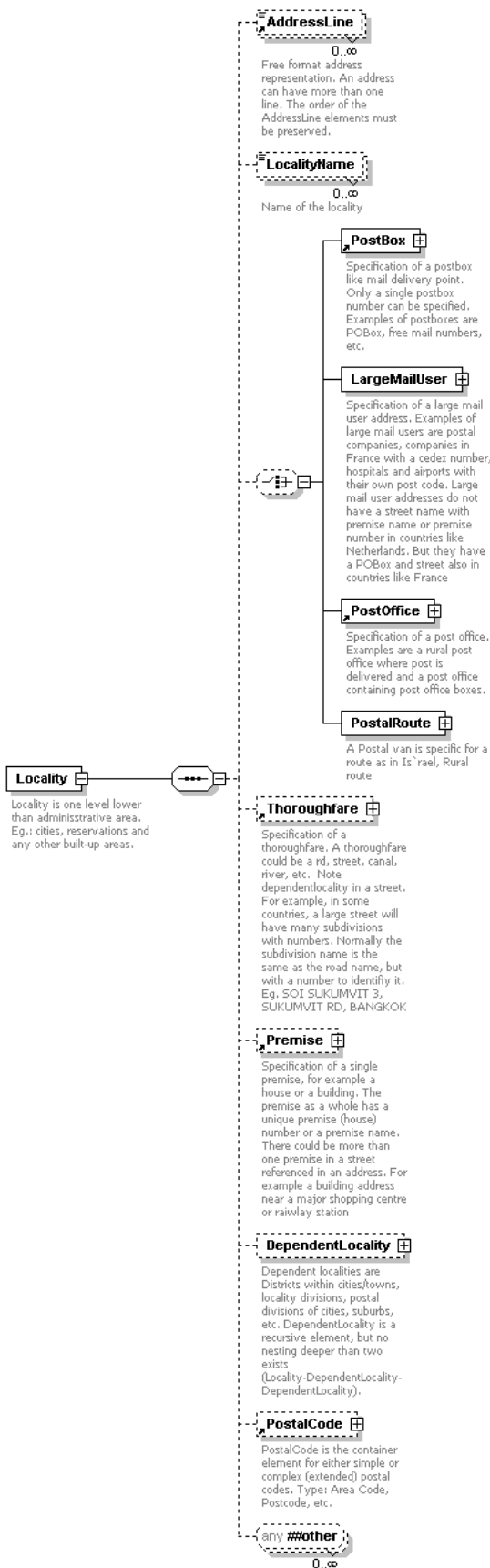


Locality

Locality represents smaller regions within an AdministrativeArea such as cities, towns, sectors etc. The Locality element optionally contains a LocalityName, Thoroughfare, Premise, DependentLocality, PostalCode and a choice between PostBox, LargeMailUser, PostOffice and PostalRoute.



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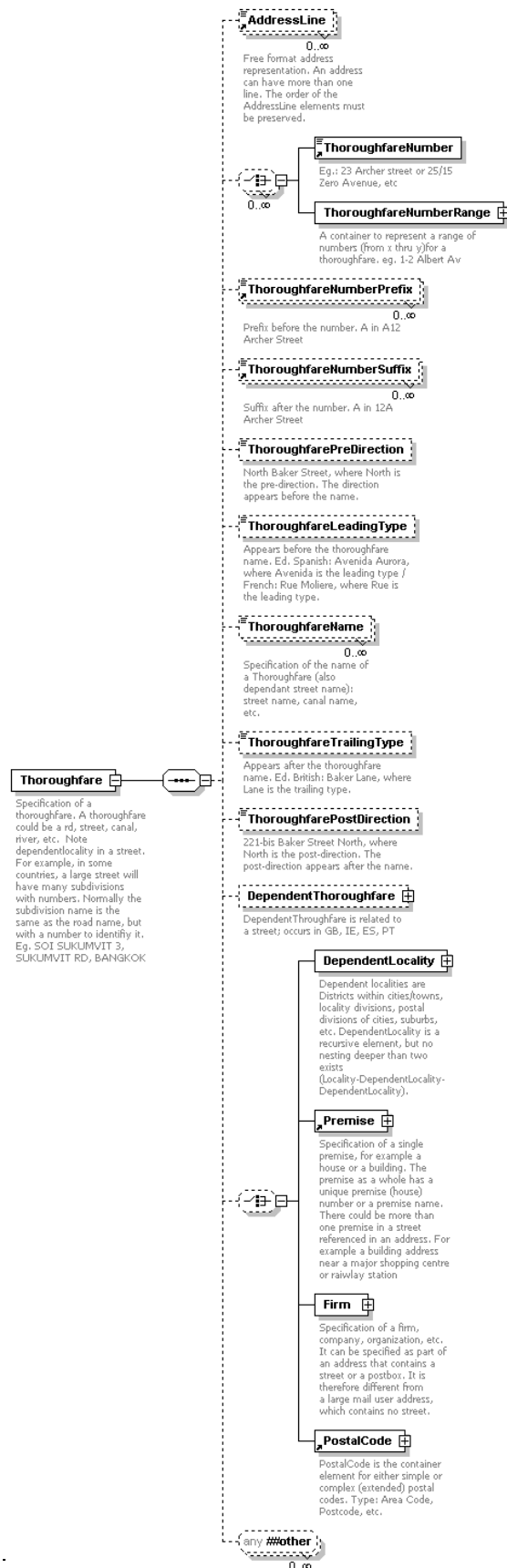


Thoroughfare

The Thoroughfare element generally represents the street level address and has numerous sub elements to define the various features of a street address. Some of these optional elements include ThouroughfareNumber, ThoroughFareName, ThoroughfarePostDirection, DependentThoroughfare, and a choice between DependentLocality, Premise and PostalCode.



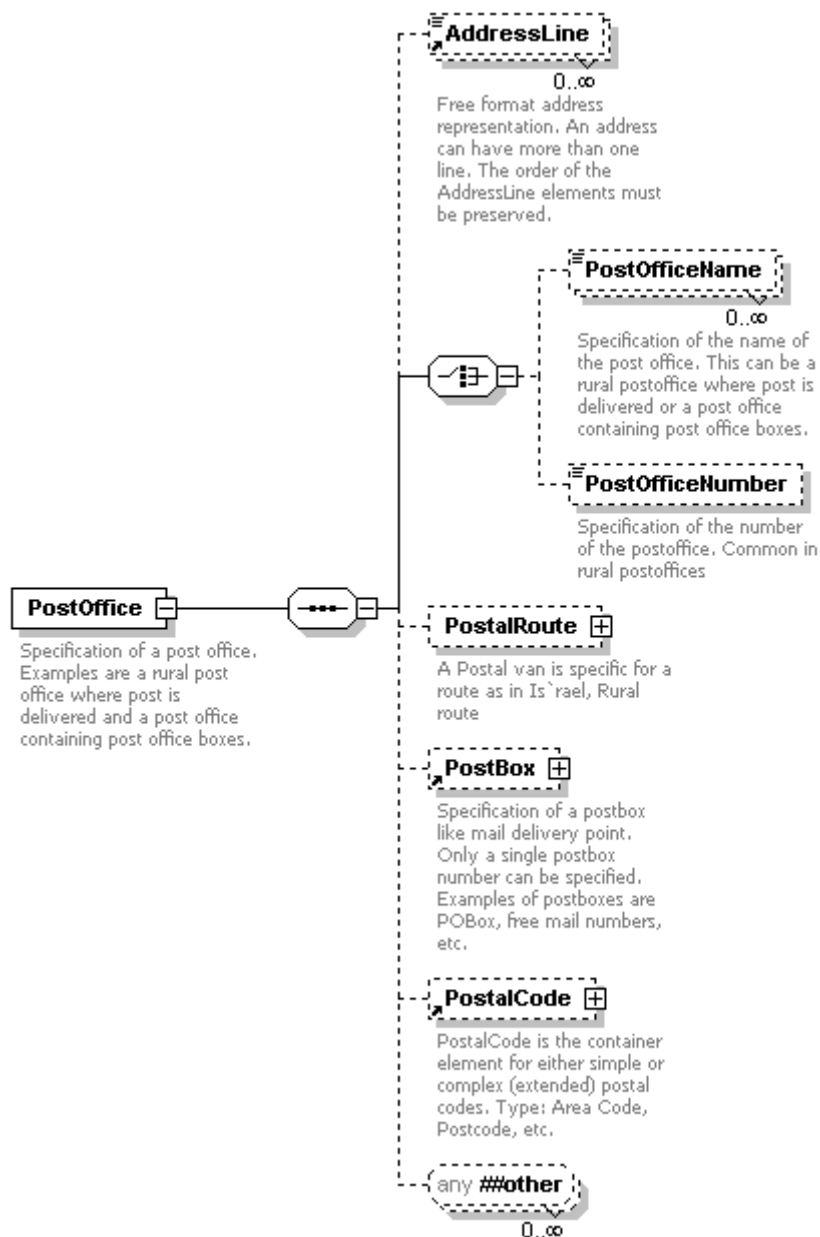
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PostOffice

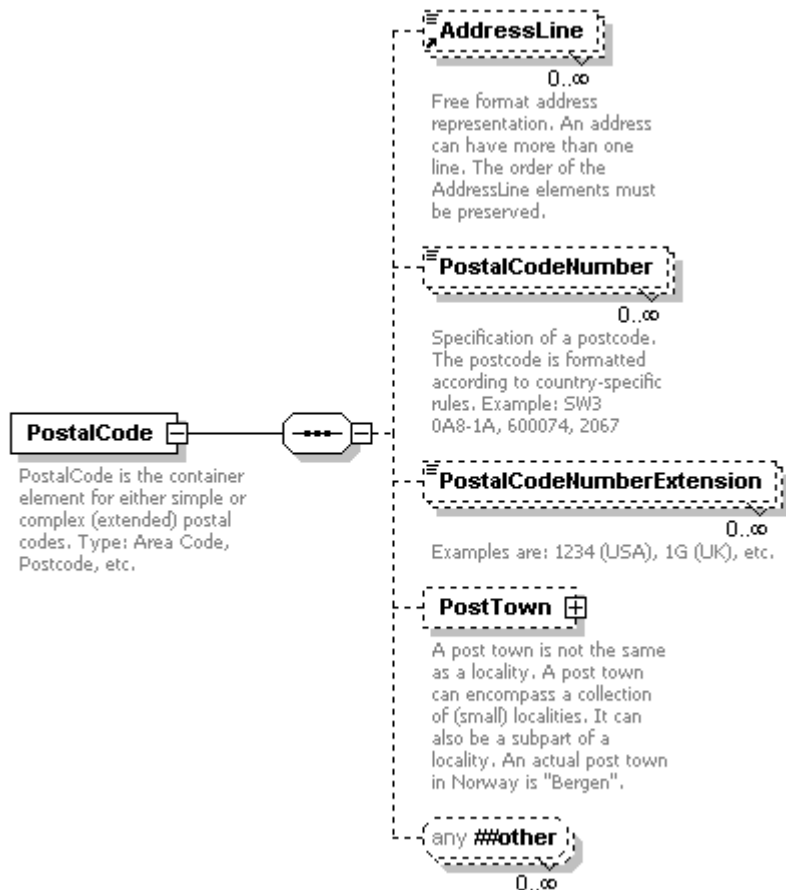
This element is used in the case of rural addresses where a post office is used to deliver mail through individual post boxes within the offices. The PostOffice Element can optionally have a PostOfficeName, PostalRoute, PostBox and a PostCode.





PostalCode

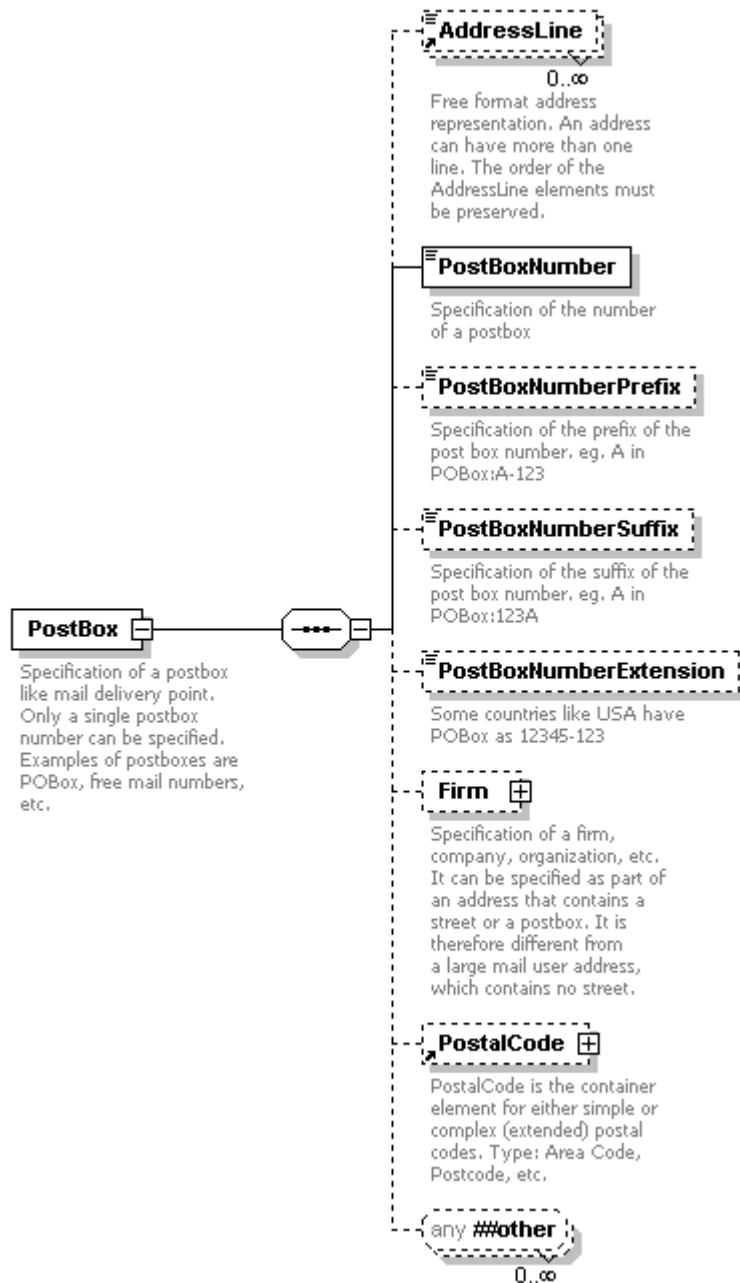
The PostalCode element represents a simple or complex postal code and can have a PostalCodeNumber, PostalNumberExtension and a PostTown.





PostBox

The PostBox element must have a PostBoxNumber and can have prefixes, suffixes, extensions and a PostalCode.





1.4 *xAL Pros*

- **Global** - Due to the hierarchical nature and expansiveness of the xAL structure, it is possible to represent a vast array of address types from all over the world.
- **Flexible** - The implementers of xAL make the decisions as to which components to use and are able to add their own components.
- **Application Independent** - Unlike some other Address standardization efforts, xAL is not geared towards the postal industry and is application and vendor neutral.

1.5 *xAL Cons*

- **Inextensible** - Most of the components within the xAL schema are declared as elements rather than types. Therefore it is not possible to derive from them to extend or restrict the definitions.
- **Hierarchical** - It is not possible to change the hierarchical nature of the address representation.

1.6 *xAL Adoption*

The xAL standard is part of the Customer Information Quality (CIQ) standard, which is being developed by OASIS to improve the representation of customer data to better facilitate trade and e-commerce. The xAL Technical Committee is comprised of members from several leading technology companies who are looking to adopt xAL as an address representation format. These companies include Microsoft Corporation, XML Global Technologies, MSI Business Systems and Journee Software Corporation.

A reference implementation of the CIQ standard has been a fully operational part of Journee's ServiceStream software since October 2002. Journee Software provides strategic solutions that help companies build integrated customer information systems. ServiceStream uses the CIQ model to represent a common set of customer data that can be shared by multiple applications within the enterprise. Companies can use ServiceStream's tools to easily modify and extend the model, accelerating development schedules and reducing data integration costs.

The MedBiquitous Consortium is creating a comprehensive XML framework for professional medical societies. With this common technology platform and enabling Web services, societies will be able to exchange an unprecedented amount of information and resources to improve business processes and support medical education. The MedBiquitous XML Standards rely on the xAL schemas and namespaces to represent address information.

The Human Markup Language is an effort by OAIS to convey the human characteristics through XML, containing sets of modules which frame and embed contextual human characteristics including cultural, social, kinesics, psychological, and intentional features within conveyed information. The Human Markup Language schemas use the xAL schemas and namespaces.



1.7 xAL Usage

The following examples demonstrate how xAL can be used to represent different address forms.

Egis Building, Level 12
67 Albert Avenue, Chatswood
NSW 2067, Australia

```
<AddressDetails>
  <Country>
    <CountryName>Australia</CountryName>
  <AdministrativeArea>
    <AdministrativeAreaName>NSW</AdministrativeAreaName>
  <Locality>
    <LocalityName>Chatswood</LocalityName>
    <Thoroughfare Type="Street">
      <ThoroughfareNumber>67</ThoroughfareNumber>
      <ThoroughfareName>Archer Street</ThoroughfareName>
    <Premise Type="Building">
      <BuildingName>Egis</BuildingName>
      <SubPremise Type="LEVEL">
        <SubPremiseNumber>12</SubPremiseNumber>
      </SubPremise>
    </Premise>
    </Thoroughfare>
  <PostalCode>
    <PostalCodeNumber>2067</PostalCodeNumber>
  </PostalCode>
</Locality>
</AdministrativeArea>
</Country>
</AddressDetails>
```

Floor 4, Ste 5, Block C
Carnegie VIII
43 West Archer Street
Boulder, CO 80302-4598, USA

```
<AddressDetails>
  <Country>
    <CountryNameCode>US</CountryNameCode>
    <CountryName>USA</CountryName>
  <AdministrativeArea>
    <AdministrativeAreaName>COLORADO</AdministrativeAreaName>
  <Locality>
    <LocalityName>BOULDER</LocalityName>
    <Thoroughfare>
      <ThoroughfareNumber>43</ThoroughfareNumber>
      <ThoroughfarePreDirection>WEST</ThoroughfarePreDirection>
      <ThoroughfareName>ARCHER</ThoroughfareName>
      <ThoroughfareTrailingType>Street</ThoroughfareTrailingType>
    <Premise Type="BUILDING">
      <PremiseName>CARNEGIE VIII</PremiseName>
      <SubPremise Type="BLOCK">
        <SubPremiseNumber>C</SubPremiseNumber>
        <SubPremise Type="STE">
          <SubPremiseNumber>5</SubPremiseNumber>
        </SubPremise>
      </SubPremise>
    </Premise>
    </Thoroughfare>
  </Locality>
</AdministrativeArea>
</Country>
</AddressDetails>
```



```
<SubPremise Type="FLOOR">
  <SubPremiseNumber>4</SubPremiseNumber>
</SubPremise>
</SubPremise>
</SubPremise>
</Premise>
</Thoroughfare>
<PostalCode>
  <PostalCodeNumber>80302</PostalCodeNumber>
  <PostalCodeNumberExtension Type="DeliveryPointSuffix">4598</PostalCodeNumberExtension>
</PostalCode>
</Locality>
</AdministrativeArea>
</Country>
</AddressDetails>
```

5 Aviation Regiment
RAAF Base
Milpo, Townsville
4814, Australia

```
<AddressDetails>
  <Country>
    <CountryName>Australia</CountryName>
  </Country>
  <Locality>
    <LocalityName>Townsville</LocalityName>
    <DependentLocality>
      <DependentLocalityName>Milpo</DependentLocalityName>
      <LargeMailUser Type="Military">
        <LargeMailUserName>RAAF</LargeMailUserName>
        <LargeMailUserIdentifier>5 Aviation Regiment</LargeMailUserIdentifier>
      </LargeMailUser>
    </DependentLocality>
    <PostalCode>
      <PostalCodeNumber>4814</PostalCodeNumber>
    </PostalCode>
  </Locality>
</Country>
</AddressDetails>
```